

Particulars

Name: Heidi Angove
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Home: Adelaide, South Australia

Work History

Date: October 2006 - ?
Title: TBA
Company: Internode: <http://www.internode.on.net>

Responsibilities: Part time position working on emerging technologies.

Date: October 2006 - ?
Title: Owner / Manager
Company: Slowboil Consulting <http://www.slowboil.com>

Responsibilities: Owner / operator of a web development and emerging technologies technical consultancy

Date: March 2005 – September 2006
Title: General Manager
Company: Australian Network for Art and Technology: <http://www.anat.org.au>

Responsibilities: Overall management of a national media arts organisation
Project management for all components of the ANAT annual program:
This included management of residencies, masterclasses, grant assessments and, most importantly, an annual artistic program.
Technical and IT management for the organisation and for projects
Management and procurement of sponsorship agreements

Work History (continued)

Date: Feb 1999 – March 2005
Title: Corporate Support and Provisioning Manager
Company: Internode: <http://www.internode.on.net>

Responsibilities: Annual forecasting and budgeting for a department of 10.
Project Management for all wide scale projects.
Presales liaison with all large scale corporate clients
Ongoing management of a department including interviews, appointments, ongoing training, and staff development and performance management plans.
Managing Internode sponsorship agreements from a technical perspective.
Acting as the senior liaison point for strategic advice on UNIX web hosting solutions and web-based applications.
Ongoing monthly reporting to senior management.
Systems and network administration of both the Internode and customer networks.
Investigation of all network abuse matters and liason with police in compliance with state and federal law.

Date: July 1998 – Feb 1999
Title: General Manager
Company: Box Internet: <http://www.box.net.au>

Responsibilities: Management of debtors and creditors and responsible for daily accounts.
Ongoing technical support and primary contact for customer base. (numbering approx 10,000).
Managing a small team of three part time staff.
Producing periodical reports for the company owner.
Preparing and managing the sale of the business, including reports, asset lists and net worth statements for the sale of the business to a large company.
Website Management

Date: August 1996 - July 1998
Title: Copy Writer
Company: Telemedia Pty Ltd

Responsibilities: Technical writing for interactive telephone voice announcements.
Writing voiceovers for audio based advertisements
Co-ordinating outsourced copywriters and contracted technical writers.

Artistic History

- Technical advisor for artistic ensemble – the unreasonable adults:
<http://unreasonableadults.va.com.au>
- Contributed to a variety of performance events through the provision of technical advice and support.
- Technical advice and assistance provided for various Border Project theatre pieces
- Responsible for live networked and streamed performance event between Adelaide and Edinburgh for higher ground arts venue.

Personal Qualities

- Excellent leadership and motivational skills in an everchanging and growing environment.
- Passionate, task oriented and committed to making new ideas work.
- Able to implement procedures and share knowledge in order to create an inclusive and focussed working environment.
- Ability to effectively communicate with a wide range of people from diverse backgrounds.
- Ability to convey complex technical concepts to a wide range of people.

Education

1992 -1994

Bachelor of Arts degree
University of Adelaide

1995

Graduate Diploma in Professional Writing
University of Canberra

2002

CCNA (Cisco Certified Network Administrator)
Dimension Data

2003

Train the Trainer workplace certification
Business SA

External interests

- Board member, South Australian Living Artist Week
- Council Member, TAFE SA North (tertiary institution)
- Member of live performance ensemble 'Unreasonable Adults'.
- Technical / production support for various theatre / mixed media productions
- Active member and advocate for the open source movement
- Member of the South Australian Internet Association.
- LinuxSA member

Software / Programming languages / Operating System Skills

| | | |
|------------------------|--|---|
| Macromedia Dreamweaver | Macromedia Flash | Macromedia Fireworks |
| Adobe Photoshop | Database management including postgres and MYSQL | Quicktime Streaming Server/ Darwin streaming server |
| MS Office suite | PHP and perl | Mac/ Windows / Linux/ Solaris |

External web contributions

| | | |
|---------------------------|---|-------------|
| Moving Image Program SALA | http://www.anat.org.au/movingimage | 2006-08-06 |
| Colour Cosmetica | http://www.colourcosmetica.com | 2005 |
| Lets Get Equal Campaign | http://www.letsgetequal.org.au | 2003 - 2004 |
| Parallelo | http://www.parallelo.on.net | 2003 |
| Australia Donna | http://www.australiadonna.on.net | 2000 |
| Country Arts Network | http://www.countryarts.org.au | 1999 |
| Community Arts Network | http://www.cansa.on.net | 1999 |

Achievements

- Managing and overseeing public art scoping studies and public art projects for the Adelaide City Council
- Managed ANAT new media lab
- Appointee to the AUDA panel to advise on new nationwide domain name policy
- Project Management of a national network rollout for 150 sites nationwide within 3 months (this included a highly structured budget and managing 3 external contractors)
- Ongoing project lead on several distributed corporate web environments.
- Ongoing involvement in the "Lets get Equal" non-for-profit body.

Referees

Simon Hackett
Technical Director / Owner
Internode
Email: simon@internode.com.au
Mob: 0416192192

Jason Sweeney
Curator
Unreasonable Adults performance ensemble
Email: dubhustler@va.com.au
Mob: 0422537341

Natasha Bradley
Web Development Manager
Origin Energy
Email: Natasha.bradley@originenergy.com.au
Mob: 0408610262

Samuel Haren
Director
Border Project
Email: samharen@ozemail.com.au
Mob: 0404110558